



Terms & Conditions - Warranty Policy

Lead Acid Batteries, Marine, Leisure, and Deep Cycle Application (791 Dual Post, 792M, 792N, 791G, 775G, 722, 738 & 674)

Please take note of the important warranty information regarding the above battery types.

Lead Acid batteries, used in backup storage applications, have two parts to their life expectancy, one is time and the second is cycles. A similar analogy would be a motor vehicle warranty which is based on a set number of kilometers and a fixed period. For example, 60,000 km's or 5 years, whichever comes first.

The longevity of the battery is based on the depth of discharge, which impacts the number of cycles available and the length of time the battery has been in operation. This affects the overall performance of the battery.

These batteries should not be discharged below 50% (11.8V to 12.1V), otherwise the cycle capacity of the battery is severely reduced.

The following criteria will be used for the warranty assessment of these batteries.

- a. What was the load supplied by the system.
- b. What was the inverter/charger type used to maintain the battery (pictures required)
- c. What was the depth of discharge voltage set for discharge cutoff (picture of settings)
- d. What were the environmental conditions in which the batteries were housed.

Should the batteries be installed in a system where the inverter does not allow for the depth of discharge to be set or modified from the factory default settings, the warranty on these batteries will be void.

If you have any questions, please contact queries@auto-x.co.za.